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OUR 25 YEAR LIMITED WARRANTY

CloudStone

RMS CloudStone products are covered by a 25-year limited warranty from the date of sale to the original purchaser for replacement of defective material only, RMS does not cover the labor to remove and/or install the product and the cost of shipping for any replacements.

RMS CloudStone must be incorporated into a wall assembly designed by a building professional that contains adequate mechanisms for water management. RMS has no responsibility for damage caused by moisture intrusion through the building envelope. Changes in the appearance of RMS CloudStone caused by normal weathering or efflorescence, which is a natural phenomenon of all concrete products, are also not considered manufacturing defects.

Damage/injury resulting from accident, impact of foreign objects, building settlement, wall movement, improper installation, staining, sealed with non-breathable sealer, the use of sandblasting, power washing, whole or part by acts of God, fire, earthquake, floods, hurricanes, tornadoes, hail, windstorms, foreign substances in the air, contact with chemicals, oxidation or any cause beyond RMS' control is not covered by RMS limited warranty.

This limited warranty does not apply to any other products or materials including exterior/interior walls, exterior wall envelopes, water-resistance barriers, any type of backing to which RMS CloudStone is secured. This warranty shall be interpreted under the laws of the Province of British Columbia.

NO DISTRIBUTOR, DEALER, A SALES REPRESENTATIVE OF A DEALER/DISTRIBUTOR OR A RMS EMPLOYEE HAS THE AUTHORITY TO CHANGE/MODIFY THIS WARRANTY EITHER IN WRITING OR ORALLY IN ANY RESPECT. THIS LIMITED WARRANTY IS NOT ASSIGNABLE OR TRANSFERABLE.